



AGM Glass Fabricators Inc. (AGM) agrees to provide its residential window and door customers with a 15 year limited warranty term period starting from January 1, 2017 onwards. Anything made prior to that has a 5 year limited warranty unless specified otherwise. The warranty is limited only to the customer making the purchases not to anyone else associated with the project including the home owner. Sloped glazing units and door units only carry a 5 year limited warranty.

AGM defines its warranty in accordance with IGMAC standards for seal failure. AGM considers seal failure as a break in the primary or secondary seal causing permanent condensation (moisture/fogging) within the unit between the panes of glass (cavity). It does not cover any labour costs associated to sealed unit (IG) replacement, glass breakage or any after market products such as films, decals or anything unrelated to the AGM IG manufacturing process.

Proper drainage holes or vents must be present in any system (aluminum, PVC, fiberglass, wood or otherwise). If proper drainage is not present, AGM will void all warranties. In addition, any glazing sealants, shims, foreign debris, tapes or otherwise that come in contact with the sealant AGM uses (for manufacturing IG's) must be compatible or the warranty will be voided.

The Customer must provide AGM with either their original PO number related to the claim or an AGM reference number located on the label, order confirmation or invoice.

AGM reserves the right to inspect any and all claims prior to issuing any credits. Once a seal failure has been confirmed by AGM, AGM will replace that sealed unit at no cost to the customer. The replacement sealed unit must be identical in size, OD and make up. AGM will not warranty any air space 1/4" or less or triple pane sealed units with a 1" OD.

AGM reserves the right to determine the difference between what is considered a residential claim versus a commercial claim.

AGM Glass Fabricators Inc will not honour and warranty claims from delinquent accounts.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Kania', is written over the name 'Marty Kania'.

Marty Kania
Vice President
AGM Glass Fabricators Inc.